

Lorena Gamarra

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OBJECTIVE

I am looking for an internship or a job opportunity as a Web or Software Developer. I would like a friendly environment, where I can practice and further develop the practical skills acquired during my AEC Internet Programming & Development program at John Abbott College. I am a lively and enthusiastic person; with my many years of customer service in the IT industry I am ready to offer loyalty, dedication and hard work to my employer.

SKILLS / TECHNOLOGIES

- HTML5, CCS3, Bootstrap, XML, JavaScript, jQuery
- MySQL, Access, MS SQL Server
- Micro-framework PHP Slim, Twig
- C#, .Net, WPF, XAML
- Java, Enterprise Java Beans
- NetBeans, Visual Studio Community, Dream Weaver CS6
- GitHub / Source Tree, XAMPP
- Scrum, Trello
- Ability to interact with the stakeholders and understand user needs
- Autonomy to find solutions
- Strong communication, interpersonal, and presentation skills
- Troubleshooting and problem solving skills with an analytical mindset
- Fast learner with time management and multi-tasking skills
- More than ten years of user support experience

EDUCATION

AEC Internet Programming and Development at *John Abbott CEGEP/College*

09/2016 - 10/2017

DEC IT Technician at *Curitiban Adventist College*

01/1999 - 12/2001

ACADEMIC PROJECTS

HTML, CSS, JavaScript and JQuery

Creation of the localization and products page for a website using Google Maps, JQuery, Hide / Show / Slide effects

Creating a website to promote daycare and also developing a game with pure CSS inside of this website
Creating a responsive web site for a company's website

JAVA

Created a SWING application to manage a list of clients using JFrame
Applied OOP (Object-oriented programming) using the main concepts such as encapsulation, inheritance and polymorphism
Using the Trello to Support the Scrum project management approach

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Creation of a WPF application for a Veterinary Clinic, a Management System where user can registry clients, animals, employees, doctors and materials
Using OOP (Object-oriented programming), MVC (Model-view-controller), online data storage (Azure) and saving images on Data Base
Using the Trello to support the Scrum project management approach

PHP

Development of an online photo album using Slim, Twig and MeekroDB frameworks
Using the Trello to Support the Scrum project management approach

ASP.NET

Creation of a web application for product management using the MVC model, the Visualization of Razor, the SQL Server database, and the Entity Framework

WORK EXPERIENCE

Electronics Technician at *MSC Moneris Services Corporation* 02/2013 - 08/2013

Implement and supervise the installation and operation of equipment and software systems
Perform quality control, such as communication tests, diagnostic of software and hardware

Help Desk at *FAST MEDIC Sistemas de Gestão em Saúde LTDA* 06/2012 - 01/2013

Provide IT support for specific software to employees, increasing the productivity

Informatics Technician at *CINQ Technologies LTDA* 09/2010 - 12/2011

Provide IT support for the Exxon's external and internal clients, including Spanish countries of Latin America
Write a daily report problem to improve the quality of customer service
Black Box software testing, as in computers applications, such as tablets and mobile apps

ERP Support at *Omets Group* 01/2010 - 08/2010

Provide support ERP Protheus 10 to all employees
Involved into the project "Project Implantação Argentina" to adapt the ERP system Protheus 10 in Spanish

Internship IT Support at *Municipal Chamber of Curitiba* 05/2009 - 12/2009

Provide IT support for employees of the municipal chamber of Curitiba, participating also in the implantation of Linux system
Make an inventory of devices, computers and their peripherals

Office Assistant at *Syros Tecnologia e Serviços*

11/2008 - 04/2009

Provide IT support for employees of the television and news network called "Rede Paranaense de Comunicação"

Write a daily report problem to improve the quality of customer service

Informatics Technician at *M2Sys Tecnologia e Serviços S/A*

04/2007 - 10/2008

Provide training, implementation and support for the project "Processing data through scanned images" for all employees of HSBC branches in Brazil

Implement and supervise the installation, commissioning and operation of equipment and software systems

LANGUAGES

English, French, Spanish, Portuguese.